AUTEV4 Data Policy

Effective 1 November 2026 · Version 1.1

This policy explains what personal data AUTEV4 collects, why, who can see it, how long we keep it, and the choices you have. It is written for everyone who uses AUTEV4, whether as an individual or as part of an organization.

Disclaimer & Legal Notice

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AUTEV4

1. Who we are

AUTEV4 is operated by **Antonis Karahannas, CPA** ("AUTEV4", "we", "us"), who assumes all roles associated with the code design of the app and website, content created (advertisements/promotions), as well as the data controller for the data described here. Contact for any data question or request: **autev4support@gmail.com**.

2. What data we collect

- **Account data:** your email address, optional display name, and your password (stored only as a secure hash by our authentication provider; we never see it).
- **Organization data:** your organization or team name, your role (administrator, member, or viewer) and which vehicles you can access.
- **Vehicle and expense data you enter:** vehicles (name, powertrain, optional VIN, purchase odometer) and your fuel, charging, trip, odometer, service, tag, insurance, fines, parking, toll and financing entries, including any notes.
- **Receipt photos** you choose to attach to entries.
- **Reminder and notification settings:** reminder dates and odometer readings you set, your language and distance-unit preference, your email-reminder choice, and — if you enable push notifications — a technical push address for each device.
- **Security and device information:** records of sign-ins and devices, used to protect your account.
- **Browser storage:** the app keeps your session and settings in your browser's local storage so you stay signed in and your preferences are remembered. We do not use advertising or third-party tracking cookies.

3. Why we use it and our legal basis

- **To provide the service you signed up for** — storing and showing your records, running reminders and exports (contract, GDPR Art. 6(1)(b)).
- **To keep the service secure and reliable** — authentication, access control, abuse prevention, backups (legitimate interests, Art. 6(1)(f)).
- **To send reminders** you ask for by push notification or email (contract and, for push, your consent, Art. 6(1)(a); you can switch either off at any time).
- **To show you aggregated comparisons** with other users (see section 6) (legitimate interests; you can opt out at any time).
- We do **not** sell your data, use it for advertising, or profile you.

4. Who can see your data

Your data is visible only to people you or your organization's administrator have authorized. Access is controlled by sign-in (authentication) and by row-level security (RLS) rules in our database, which are enforced on the server and restrict every request to the records the signed-in person is entitled to see. Within an organization, administrators decide who is a member or viewer and which vehicles each person can access. Receipt photos are kept in a private storage area and are shown only through temporary links to authorized members. We access personal data only where necessary to run, secure, or support the service.

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5. How we protect your data

- Data is encrypted in transit (HTTPS) and encrypted at rest by our infrastructure providers.
- Authentication, role-based permissions and row-level security limit access to authorized parties only.
- Sensitive operations (invitations, reminders) run on the server with restricted credentials that are never exposed in the app.
- No system is completely risk-free. If a personal-data breach occurs that is likely to put you at risk, we will notify you and the competent authority as required by law.

6. Aggregated comparison with other users

AUTEV4 can show, next to some of your statistics, how they compare with the average of other users (for example average fuel price per liter, or average cost per fill-up), together with the difference. This is **on by default**.

- The comparison is calculated on our servers from the entries of other participating users, **excluding your own**.
- Only averages are returned, built from whichever other participating users have entered data. No names, emails, vehicle identifiers or individual entries are ever shown to anyone. While the number of participating users is still small, an average may rest on very few people. We may introduce a minimum group size as the number of users grows.
- **You can opt out at any time** in the app: Vehicles → Community comparison. When you opt out, your entries are no longer included in the averages shown to others and you no longer see comparisons. Opting out has no effect on any other feature.

7. Service providers and international transfers

We use a small number of providers to run AUTEV4. They process data only on our instructions.

Provider	Purpose	Data involved
Supabase	Database, authentication, receipt photo storage. Hosted in: West Europe (London)	Account, organization, vehicle, expense, and receipt data
Netlify	Website hosting and server functions (invitations, reminders)	Technical request data; data passing through functions
Resend	Delivery of automated emails (confirmations, invitations, reminders)	Email address and message content
Browser push services (Apple, Google, Mozilla, Microsoft)	Delivery of push notifications to your device	Push address and notification text

Some providers may process data outside the European Economic Area. Where they do, transfers rely on an adequacy decision or on the European Commission's Standard Contractual Clauses.

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8. How long we keep your data, and deletion

- **While your subscription is active** we keep your data so you can use and export it.
- **After expiry or if you do not renew,** your account is locked. You can still view and export your data during the grace period described in our FAQ (currently 3 days after your trial or subscription ends), but you cannot add entries. After the grace period you cannot access the account until you renew.
- **Deletion:** following your approval, or 30 days after your subscription expires — whichever comes first — we delete all data associated with your account.
- **Immediate deletion:** if you wish to lose access immediately, regardless of the remainder of your subscription, tell us and we will delete all data associated with your account.
  Subscriptions are paid up front, so this does not entitle you to a refund.
- **Backups:** we keep backups of the data for security and recovery. They are discarded on a rolling basis according to our operational needs, and in any case within 28 days. Deleted data is not restored from a backup except to recover from a system failure, and is deleted again if it is.

9. Your data is yours

The data you enter belongs to you (or to your organization). While your subscription is valid and during the grace period you may export it and keep it forever. Export is available on all business plans and, for individual plans, from the Silver plan upwards.

10. Your rights

Under the GDPR you have the right to access your data, have it corrected, have it erased, restrict or object to its processing, receive it in a portable format, and withdraw consent you have given (for example for push notifications). To exercise a right, email **autev4support@gmail.com**; we will respond to your request as soon as possible. You also have the right to complain to a data-protection authority — in Greece, the Hellenic Data Protection Authority (www.dpa.gr), or the authority in your own country of residence.

11. Children

AUTEV4 is intended for adults over the age of 18, who are legally allowed to operate a vehicle, and is not directed at children. If you believe a child has provided us with personal data, contact us and we will delete it.

12. Changes to this policy

We may update this policy, for example when we add features. The effective date at the top shows the current version. If a change is significant we will let you know in the app or by email.

Questions about this policy: autev4support@gmail.com

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